

Healthcare

Make your space work®

HON



**For Patients.
For Families.
For Caregivers.**



Fully Integrated To Optimize Your Investment

Our solutions span the healthcare landscape, enabling you to simplify sourcing and create standards that streamline purchasing.





Administration
Pg. 12

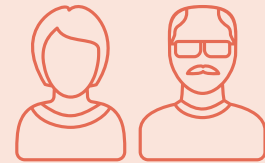
Patient Consulting
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Elevate Every Experience

In the wake of accelerated changes impacting healthcare, the role of space has never been as pivotal as it is today. With a portfolio of integrated product solutions and a simplified procurement process, HON delivers spaces that keep pace with the demands of today so you can elevate every experience to impact the way healthcare is delivered tomorrow.



Patients



Caregivers



Administration

1. 2017 Careerbuilder.com.
2. 2019 AMN Healthcare
3. 2017 Patient Experience Journal, Volume 4
4. 2017 Health Care Advisory Board
5. 2012 Health Environments Research & Design Journal
6. 2018 Deloitte Health Care Consumer Survey
7. 2016 Deloitte Millennial Survey



+

=

4X

Likelihood of changing provider to find their ideal experience.



Patients seek convenience throughout their journey. From short and comfortable wait times to engaging conversations with caregivers in versatile consultative settings.⁶



Caregivers that deliver a "superior" customer experience achieve net margins 50% higher than those providing average experiences.³



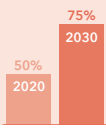
Nurses reporting burnout.¹



Settings where teamwork thrives and new work styles are supported lead to greater job satisfaction, reduced stress and more responsive patient service.⁵



Between 30-60% of caregiver costs are related to unnecessary processes and inefficiencies.⁴



Millennials will account for ¾ of the workforce by 2030.²



51% of Millennials surveyed prefer agile work settings and 75% would embrace a flexible schedule.⁷



For the first time ever healthcare has become the largest source of jobs in the U.S. Adapting to win the war on talent has never been more critical.

Waiting Room & Reception

When designed around people's needs, these versatile settings help to create a better experience by fostering more meaningful uses of time and increasing patients' confidence that they are receiving the best care.



A Healthy First Impression

The best way to remind patients to use hand sanitizer is by making it easily accessible and always within sight. It's important to place hand sanitizer in public spaces to engage in hand hygiene where it's needed most.



ACCOMMODATE® Guest Chair



SOOTHE® Guest Chair



SOOTHE® Tandem Guest Chair



FLOCK® Lounge Chair



SOOTHE® Two-Seat Bench



10500™ Reception Desk

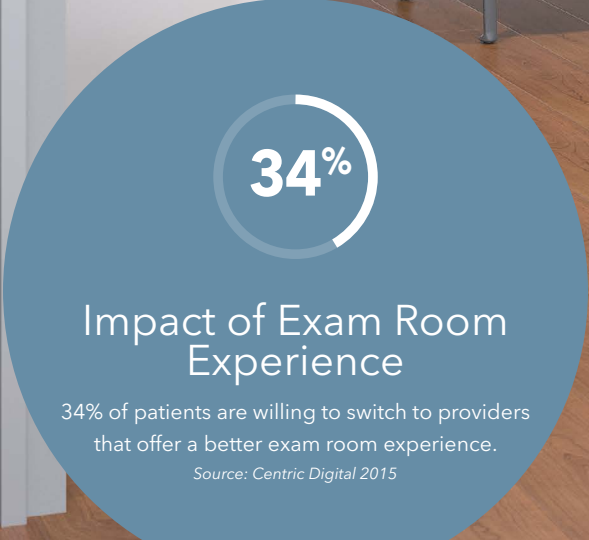


FLOCK® Collaborative Table



Exam Room

No longer just a place for medical exams and treatments, these high-functioning spaces are designed to provide thoughtful hosting amenities and to encourage patients to be co-directors of their own health.





ACCOMMODATE® Guest Chair



ACCOMMODATE® Bariatric Chair



HON® Task/Lab Stool



FLOCK® Personal Table



IGNITION® Multi-purpose Chair



IGNITION® 2.0 Low-Back Task Stool



IGNITION® 2.0 Mid-Back Task Chair



Caregiver Stations

A clinician's work has become more varied with new technologies, methods of record-keeping and administrative tasks being adopted. With these demands comes the need for a range of spaces optimized to support the relationships and dynamic roles that clinicians interchange between during a shift.



Caregiver Demands

85% of nurses report feeling fatigued by their work. 63% of nurses say they are currently experiencing burnout.



IGNITION® 2.0 Mid-Back Task Chair



SOLVE® Mid-Back Task Chair



SOLVE® Stool



VOLT® Task Stool



CONTAIN® Low Credenza



ABOUND® Workstation



Voi® Workstation



Administration

Periods of privacy and opportunities for focus at the workstation can improve performance, as constant distractions can increase errors. Visual and acoustic privacy combined with flexible storage and accessories drives the efficiency of administrative spaces.



Increase in Administrative Positions

Healthcare Manager and Administrator positions are predicted to rise by 23% from 2015 to 2022.

Source: Bureau of Labor Statistics



IGNITION® 2.0 Mid-Back Task Chair



IGNITION® Multi-purpose Chair



CONTAIN® Lateral Storage



BRIGADE® 600 Series Storage



ABOUND® Workstation



FLAGSHIP® Mobile Pedestal



Patient Consulting

With the movement toward better space utilization, the traditional physician's office has evolved from a private closed-door space to a more open and flexible workspace that focuses on patient consultation and better collaboration between physicians.



Consultative Care

The majority of primary care visits can be handled without a visit to the traditional exam room, making consultative settings more valuable. Whether consulting from a traditional office space or a tele-care space, HON has the product offering that will make everyone comfortable.



PILLOW-SOFT® Executive High-Back Chair



NUCLEUS® Task Chair



PILLOW-SOFT® Guest Chair



PRESIDE® Table



CONCINNITY® Desk



CONTAIN® Low Credenza



Café & Community

Well-designed dining areas can encourage healthy behaviors in staff and community members and improve the patient experience. As healthcare organizations look to use facility space more efficiently, dining areas are becoming the new commons and waiting rooms.



Importance of Community Spaces

For most healthcare facilities the cafeteria has become the communal hub. More people go to the café than any other space, besides the entrance.

Source: Ardis C. Hutchins, Interior Architect, UW Health



ACCOMMODATE® Guest Chair



ACCOMMODATE® Café Height Stool



FLOCK® Modular Chair



FLOCK® Stool



FLOCK® Casual Guest Chair



FLOCK® Collaborative Cube



BETWEEN® Tables



Healthcare Portfolio

Waiting Room & Reception

Pages 6-7



FLOCK
Square Lounge Chair



FLOCK
Round Lounge Chair



FLOCK
Modular Chair



FLOCK
Modular End



FLOCK
Modular Chair, Swivel X-Base



SOOTHE
Three-Seat Bench



SOOTHE
Tandem Guest Chair



SOOTHE
Bariatric Chair



IGNITION
Bariatric Chair



ACCOMMODATE
Bariatric Chair



SOOTHE
Guest Chair



IGNITION
Guest Chair



ACCOMMODATE
Guest Chair



CAMBIA
Guest Chair



PAGODA
Guest Chair



IGNITION
Multi-purpose Chair



FLOCK
Casual Guest Chair



FLOCK
Personal Table



FLOCK
Collaborative Table



FLOCK
Cube Table



SOOTHE
Table



10500
Reception Desk



SMARTLINK
Chair



BUILD
Table

Pediatric Health

The design of child-scaled environments creates a sense of comfort and security and supports treatment and healing.



SOOTHE
High-Back Patient Chair



IGNITION
Bariatric Chair



ACCOMMODATE
Bariatric Chair



SOOTHE
Bariatric Chair



EXAM STOOL
with Back Support



EXAM STOOL



SOOTHE
Guest Chair



IGNITION
Guest Chair



ACCOMMODATE
Guest Chair



IGNITION
Multi-purpose Chair



IGNITION 2.0
Mid-Back Chair



SOLVE
Task Chair



VOLT
Task Chair, Armless



COMFORTASK
Task Chair



IGNITION 2.0
Task Stool



MOTIVATE
Stool



SOLVE
Stool



VOLT
Stool, Armless



VOLT
Task Stool & Arms



FLOCK
Personal Table

Healthcare Portfolio

Caregiver Stations

Pages 10-11



IGNITION 2.0
Mid-Back Chair



SOLVE
Mid-Back Task Chair



MOTIVATE
Mid-Back Task Chair



VOLT
Task Chair



VOLT
Armless Task Chair



COMFORTASK
Task Chair



IGNITION 2.0
Task Stool



SOLVE
Stool



MOTIVATE
Stool



VOLT
Task Stool



VOLT
Task Stool



COMFORTASK
Stool



Voi
Desk with Credenza



Voi
U-Shape Desk



38000 SERIES
L-Shape Desk



ABOUND
Workstation



CONTAIN
Low Credenza



CONTAIN
Lateral Storage



FLAGSHIP
Mobile Pedestal



FLAGSHIP
Mobile Pedestal



IGNITION 2.0
Mid-Back Task Chair



SOLVE
Mid-Back Task Chair



VOLT
Mesh Task Chair



VOLT
Armless Task Chair



IGNITION
Guest Chair



ACCOMMODATE
Guest Chair



IGNITION
Multi-purpose Chair



VOLT
Mesh Task Stool



VOLT
Task Stool



COORDINATE
Height-Adjustable Table



EMPOWER
Benching 4-Pack



ABODE
Workstation



ACCELERATE
Workstation



ACCELERATE
Workstation



CONCINNITY
Reception Station



CONTAIN
Lateral Storage



FLAGSHIP
Mobile Pedestal



BRIGADE
600 Series Storage



700 SERIES
Lateral Storage



310 SERIES
Vertical Files



BRIGADE
Storage Cabinet

Healthcare Portfolio

Patient Consulting

Pages 14-15



IGNITION
Executive High-Back Chair



PILLOW-SOFT
Executive High-Back Chair



NUCLEUS
Task Chair



IGNITION 2.0
Mid-Back Task Chair



SOLVE
Mid-Back Task Chair



ACCOMMODATE
Guest Chair



PILLOW-SOFT
Guest Chair



NUCLEUS
Guest Chair



FLOCK
Casual Guest Chair



IGNITION
Multi-purpose Chair



CONCINNITY
6' X 9' Desk



10500 SERIES
6' X 9' Desk



10500 SERIES
6' X 7' Desk



Voi
6' X 9' U-Workstation



Voi
6' X 6' L-Workstation



Voi
6' X 9' Workstation



38000 SERIES
6' X 9' Desk



PRESIDE
Table



FLAGSHIP
Storage



800 SERIES
Lateral Files



CONTAIN
Low Credenza



BRIGADE
Mobile Pedestal



FLOCK
Modular Chair



FLOCK
Modular End



FLOCK
Square Lounge Chair



FLOCK
Modular Chair X-Base



FLOCK
Round Lounge Chair Swivel X-Base



NUCLEUS
Guest Chair



ACCOMMODATE
Guest Chair



PAGODA
Guest Chair



FLOCK
Casual Guest Chair



MOTIVATE
Four-Leg Stack Chair



GUESTSTACKER
Stacking Chair



PAGODA
Stacking Guest Chair



FLOCK
Stool



ACCOMMODATE
Café Height Stool



FLOCK
Collaborative Cube



BETWEEN
Seated Height Table



BETWEEN
Standing Height Table

Product Cleanability

Our wide variety of durable, cleanable, and breathable fabrics provide just the right touch. Go to hon.com/Healthcare to learn more about cleanable fabrics and finishes.

CRYPTON

A strong, quick-drying, and easy-to-clean fabric for your facility—Crypton is resistant to stretching, shrinking, and most chemicals. It is also wrinkle and abrasion resistant while staying fresh and resilient when wet or dry. When used in conjunction with Crypton disinfectant and deodorizer, create an EPA approved disinfectable system that prohibits the growth of MRSA, HIV, E Coli, Hepatitis, and many more bacteria and viruses.*



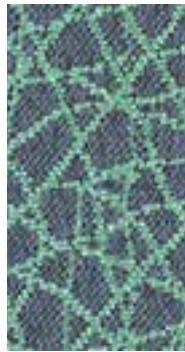
Shimmy

Available in 13 Colors
Grade 8



Adagio

Available in 14 Colors
Grade 6



Kinetic

Available in 9 Colors
Grade 8

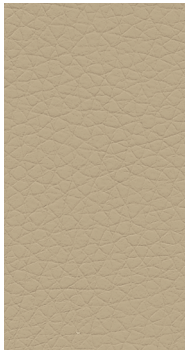


Bespoke

Available in 6 Colors
Grade 8

POLYURETHANE

This synthetic, non-woven material brings you high durability, abrasion protection, and is easy to clean while also being breathable. Diluted Bleach and Virex 11 256 cleanable.*



Contourett

Available in 23 Colors
Grade 1



Parker

Available in 19 Colors
Grade 3



Bluff

Available in 33 Colors
Grade 5



Ultraleather Pro

Available in 28 Colors
Grade 9



Brisa

Available in 53 Colors
Grade 8

* See Material Cleaning Guide for more specific instructions on cleaning at hon.com/healthcare



A Clean Bill of Health

In the health care setting, the role of environmental cleaning is important because it reduces the number and amount of infectious agents that may be present and may also eliminate routes of transfer of microorganisms from one person/object to another, thereby reducing the risk of infection.

Source: Association for the Healthcare Environment

POLYESTER

Available in a wide array of textures and colors. Clean with 1:10 Diluted Bleach and Water.



Refuge

Available in 7 Colors
Grade A



Reflections

Available in 9 Colors
Grade A



Landscape

Available in 8 Colors
Grade A



Mica

Available in 12 Colors
Grade B



Spin Panel

Available in 14 Colors
Grade B



Terrain

Available in 9 Colors
Grade B

VINYL

A non-woven covering, vinyl offers you high durability for extreme wear and an easy-to-clean finish. It also provides effective moisture resistance. Clean with 1:10 Diluted Bleach and Water, Virex II 256.*



Moxie

Available in 46 Colors
Grade 3



Hopsack

Available in 18 Colors
Grade 6

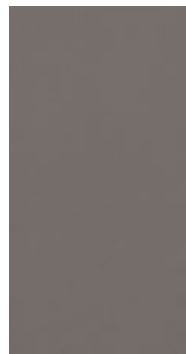


Amplify

Available in 18 Colors
Grade 3

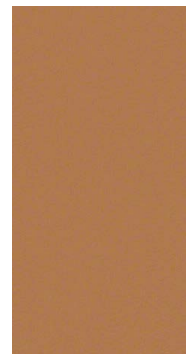
SILICONE

Your environmentally friendly alternative to vinyl and polyurethane, Silicone's surface is made with a 100% silicone face and a polyester fabric back, making it ink-resistant.



Apt

Available in 37 Colors
Grade 8



Silicone Avail

Available in 35 Colors
Grade 13

* See Material Cleaning Guide for more specific instructions on cleaning at hon.com/healthcare



Make your space work*

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Invest In Your Future

Every time you purchase a HON product, you're making an investment in your future. We're proud to be part of that, so you can trust that our HON Full Lifetime and Limited 5-Year Warranties are our promise to you that the products you purchase will be free from damage and built to last.

To learn more about our warranties, please visit hon.com/warranty